Method to Check the VID and PID of USB Ports on Windows Computers

Follow these steps to find the **VID (Vendor ID)** and **PID (Product ID)** of a USB device. These IDs are useful for identifying the device in Windows.

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Step-by-Step Guide:

Step 1   Connect the USB Device

- Make sure the USB device (e.g., a cutting machine) is connected to the USB port on your computer.

Step 2   Open Device Manager

- Right-click on the Start menu and select Device Manager from the menu that appears.

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Step 3   Find the Universal Serial Bus Controllers

- In the Device Manager window, locate the section called Universal Serial Bus controllers. Click on the arrow next to this section to expand it and show the connected USB devices.

Sep 4   Find Your Cutting Machine in the List

- Look through the list for the device that corresponds to your cutting machine (or another connected USB device).
- Right-click on the device and choose Properties.

Step 5   Go to the 'Details' Tab

- In the Properties window of the device, click on the Details tab.

Step 6   Select Hardware Ids

- In the Properties menu, click on the dropdown list under Property.
- Select the Hardware Ids option from the list.

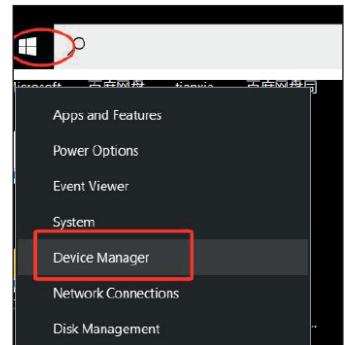*Universal Serial Bus controllers*

Step 7   Find the VID and PID

- You will now see a string that looks like VID_XXXX&PID_XXXX, where XXXX represents the numbers for the VID (Vendor ID) and PID (Product ID), respectively.
- VID is the unique identifier for the device manufacturer.
- PID is the unique identifier for the specific device.
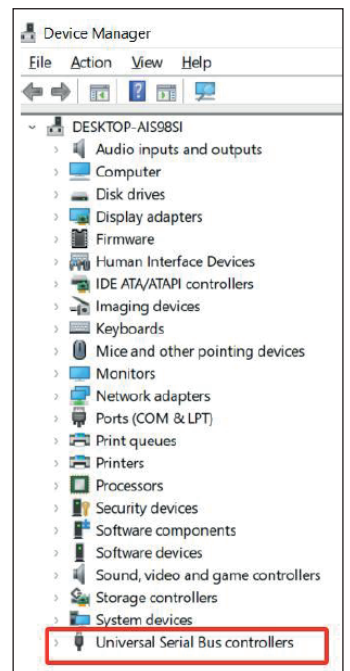
Why are VID and PID Important?

- The VID and PID help to accurately identify devices, especially when you need to install drivers or troubleshoot a device.
- These IDs can also help in finding the correct drivers for your device.

With these steps, you can easily find the VID and PID of a USB device on a Windows computer. If you have trouble finding the correct drivers or resolving an issue, these IDs can be helpful when searching for solutions.
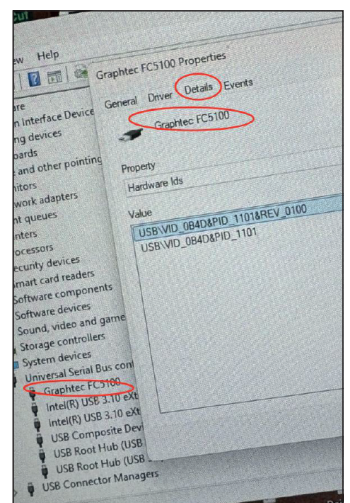
If the issue persists, please contact the manufacturer's technical support for further assistance.

Details Tabblad

Note: Plotters older than 10 years are not supported. Additionally, the plotter must be connected to your PC with a modern USB cable, and not via a network.